

GRINDLES



PROVIDING LUXURY COACH
TRAVEL FOR OVER 30 YEARS

Coach Holidays

UK and European

2027

Pont D'Arc, Ardeche, France

Welcome



Hello! It gives us great pleasure to welcome new and existing customers to our holiday brochure for 2027.

As per previous years, although a smaller collection, we have hand-picked some exciting destinations that are firm favourites with our valued, regular customers. We are particularly excited to once again offer a few European holidays, something that we haven't done for a few years. We are pleased with this year's small selection, and hope that you all agree and find holidays that tickle your fancy!

Our holidays are jam-packed and full of excursions to keep you all busy and entertained. All of these excursions/entrances are included unless stated otherwise, ensuring that your holiday is as cost-free but carefree as possible.

Our main aim, as per usual, is to provide great customer care and make your holiday thoroughly enjoyable.

Through our continued investment you will be travelling on modern, comfortable coaches with all of the expected safety features.

We would like to thank you all that have travelled with us in previous years and look forward to welcoming you in 2027, as well as many new customers who we are excited to meet.

Please take time to browse our brochure and we hope that you find your perfect holiday.

Kind Regards and Best Wishes,

The Grindles Team

Travel Planner

Departure Date	Tour Name	No. Days	Page No.
30 March 2027	Disneyland Paris	4	6
26 April 2027	Torquay	5	7
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29 November 2027	Caernarfon Turkey and Tinsel	5	19

Welcome Aboard!

Alight one of our coaches at one of our many departure points ready for a great holiday experience.

We are proud of our fleet of modern comfortable coaches. When travelling your coach will have:

- Complimentary Wi-Fi
- Comfortable, reclining seats with seat belts
- Full Air-Conditioning
- Toilet/Washroom facilities
- Hot/Cold drinks*
- Regular comfort stops

*(Drinks are reasonably priced. Hot Drinks may not always be available)

Departure Points & Booking Info

Departure Points

We have many departure points to choose from in the local area for your convenience. Additional departure points may be available. Please enquire upon booking.

- Monmouth / Cattle Market
- Ross-on-Wye / Cantilupe Road
- Coleford / The Angel Hotel
- Mitcheldean / The Church
- Drybrook / The Cross
- Cinderford / Bus Station
- Gloucester / St. Oswalds Retail Park
- Cheltenham / Royal Well (Bus Station)
- Lydney / The Bus Station
- Chepstow / The Bus Station
- Newent / The Library

How to Book

We want to make your holiday as carefree as possible. Therefore we have a variety of ways to book.



Online:

www.grindlescoaches.co.uk



Phone:

Call 01594 822110



Booking Office:

Visit our Booking Office in Cinderford

Holiday Requirements

Have a look at your itinerary to see whether you need your passport and which currencies you will require.



Passport Required



Passport Not Required

Hotel Amenities

We have included, for each holiday, a list of amenities that you can expect the hotel to have when you arrive. See key below.



Tea/Coffee



Wifi



Air Con



Television



Pool



Telephone



Restaurant



Lift



Bar



Towels



Hairdryer

Book Your Grindles Coach Holiday Today!



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[www.grindles
coaches.co.uk](http://www.grindlescoaches.co.uk)



By Phone

Call:
01594 822110

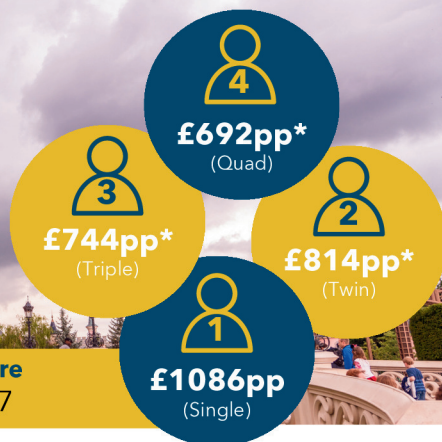


Booking Office

4 Dockham Road,
Cinderford

Disneyland Paris

Staying at: Grand Magic Hotel, Magny-le-Hongre
Tuesday 30th March - Friday 2nd April 2027



Tuesday: Following an early start we travel to Dover where we board the ferry for the short sea crossing to Calais. On arrival we rejoin our coach and continue our journey through Northern France towards Paris. We arrive at the Grand Magic Hotel late in the afternoon.

Wednesday - Thursday: Enjoy two magical days at Disneyland® Paris with your included 2-Day, 2-Park Disney® Parks Ticket. Explore both Disney Parks at your leisure, with regular complimentary shuttle buses between the Grand Magic Hotel and the parks, allowing you to come and go as you please throughout the day.

Friday: After breakfast we leave Disneyland and continue through France to Calais where we board the ferry for the return crossing to Dover, on arrival we rejoin our coach and head towards home arriving during the evening.

Magical Extras available. Please ask for more information.

***£35 reduction per child (aged 3 -11yrs)**

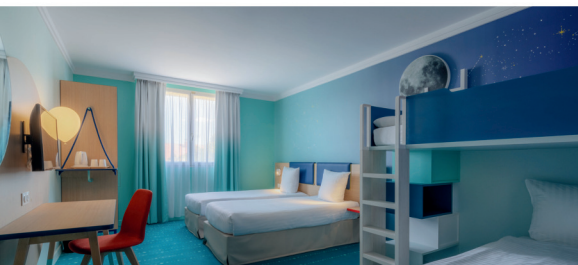
Information:

- Free shuttle bus from hotel operates every day between 8am and 11pm
- Rooms can sleep up to 4 guests in 1 double bed and 1 set of bunk beds, (plus 1 infant in a cot - available on request)

Please Note: The bunk beds are suitable for persons up to 80kgs (12.6st) and 1.6m. Upper bed suitable for children over 6yrs old.

Includes:

- Luxury Coach Travel
- 3 Nights Bed and Buffet Breakfast
- Return Ferry Crossings
- All Rooms En-Suite
- 2 Day 2 Park Disney Ticket
- Use of Leisure Facilities



Hotel: Grand Magic Hotel Disneyland Paris is a stylish, family-friendly hotel located just minutes from Disneyland® Paris. Inspired by the world of magic and fantasy, it offers spacious themed rooms, an indoor pool, a restaurant, and a complimentary shuttle service to the Disney Parks. It's an excellent choice for families and couples looking for a comfortable and enchanting stay close to the magic.

HOTEL AMENITIES:
 See page 4 for key.



CURRENCY: € (Euros)

Torquay

Staying at: The Livermead House Hotel, Torquay
Monday 26th - Friday 30th April 2027



£409pp
(twin/double)



£409pp
(single)

Monday: Following a morning departure we travel through the West Country into Devon and onto Torquay, making the usual refreshment stops en-route. During the afternoon we arrive at the Livermead House Hotel. Here we spend four nights. The hotel is family owned and prides itself on traditional values and its silver service restaurant.

Tuesday - Wednesday: During our stay in Torquay we have included various excursions, they are a morning visit to the popular town of Brixham, the riverside towns of Totnes and Dartmouth, with a cruise on the River Dart. We also have a day at leisure.

Friday: This morning we leave our hotel and commence the homeward journey. We make a stop in the popular coastal resort of Sidmouth, later we continue our journey, arriving home by late afternoon.

Additional Pricing:

- £449.00 (Standard Small Double - For Sole Use)
- £527.00 (Standard Twin/Double - For Sole Use)
- £10.00 PPPN (Sea View - Request Only)

Includes:

- Luxury Coach Travel
- 4 Nights Half Board
- All Rooms En-Suite
- Portage
- Tea/Coffee and Biscuits on arrival
- Excursions as Stated
- Entertainment
- Sea View Rooms Available



Hotel: A 3 Star elegant hotel built in 1820 on Torquay sea front. A perfect location for exploring the English Riviera. The Livermead has extensive facilities, including charming gardens, outdoor pool, solarium and sauna and fitness room.

HOTEL AMENITIES:
See page 4 for key.



CURRENCY:

£ (Pounds Sterling)

Isle of Wight

Staying at: Bourne Hall Country House Hotel, Shanklin
Monday 17th - Friday 21st May 2027



£719pp
(twin/double)



£719pp
(single)

Monday: Following a morning departure we travel to Portsmouth where we board the ferry for the short crossing across the Solent to Fishbourne on the Isle of Wight. On arrival we rejoin our coach and travel the short distance to Shanklin. Here we spend four nights at the Bourne Hall Country House Hotel.

Tuesday: This morning we have arranged a visit to Carisbrooke Castle, dating back to Norman times. The Castle's most famous prisoner was Charles 1st, who was imprisoned here after his civil war defeat. During the afternoon we visit the popular Isle of Wight Donkey Sanctuary, with over 100 Donkeys, Mules and Shetland Ponies to see. This is one of the more popular attractions on the island.

Wednesday: Today we have included a two hour Solent and Portsmouth Circular Cruise. Later we travel to the South West of the island and visit the Isle of Wight Pearl showroom.

Thursday: This morning we travel to the North of the island and visit Osborne House which was the island retreat of Queen Victoria and Prince Albert and following his death where she spent the rest of her life. Later we travel to Havenstreet where we can enjoy a return journey on the Isle of Wight Steam Railway.

Friday: This morning we leave our hotel and travel to Fishbourne and board the ferry for the return crossing to Portsmouth. From here we continue towards home, making the usual refreshment stops, we arrive during the afternoon.

Includes:

- Luxury Coach Travel
- Return Ferry Crossings
- 4 Nights Half Board
- All Rooms En-Suite
- Portage
- Excursions as Stated
- Entertainment

Hotel: Bourne Hall Country House Hotel is a charming country house hotel set in peaceful surroundings on the Isle of Wight. Close to Shanklin Old Village and the coast, it provides a comfortable and relaxing base from which to explore the island, with welcoming accommodation, dining facilities and pleasant sea and countryside views.

HOTEL AMENITIES:
See page 4 for key.



CURRENCY:

£ (Pounds Sterling)

The Lake District

Staying at: Cumbria Grand Hotel, Grange-over-Sands
Monday 2nd - Friday 6th August 2027



£645pp
(twin/double)



£645pp
(single)

Monday: Following a morning departure we travel through the Midlands and the Northwest making the usual refreshment stops en-route. We arrive at the Cumbria Grand Hotel during the late afternoon. Here we spend four nights. The hotel is set in extensive wooded grounds, on the edge of the small town of Grange-over-Sands. It's an impressive Victorian Hotel retaining many of its character features.

Tuesday: Today we travel to the North of the Lake District where we have included a cruise on Lake Ullswater from Glenridding to Pooley Bridge. We also visit the popular town of Keswick.

Wednesday: This morning we travel the short distance to Haverthwaite where we board the train for a single journey to Lakeside. Later we have included a cruise from Bowness on Windermere to Ambleside.

Thursday: Today we can enjoy a scenic tour of the South Lakes region. We also have a visit to the Shed One Gin Distillery for a tour and tasting followed by Afternoon Tea, accompanied by a G&T! Tea and Coffee is also available.

Friday: This morning we leave our Hotel and commence the homeward journey, making the usual comfort stops. We arrive home during the afternoon.

Includes:

- Luxury Coach Travel
- 4 Nights Half Board
- All Rooms En-Suite
- Welcome Drink on Arrival
- Portage
- Excursions as Stated
- Entertainment



Hotel: The Cumbria Grand Hotel is a charming Victorian hotel set within extensive gardens and woodland overlooking beautiful Morecambe Bay. Situated in the picturesque coastal town of Grange-over-Sands, it provides a peaceful base for exploring the southern Lake District, with comfortable accommodation, and traditional dining.

HOTEL AMENITIES:
See page 4 for key.



CURRENCY:

£ (Pounds Sterling)

Rhône River Cruise

Sailing on: MS Camargue by CroisiEurope

Monday 9th - Tuesday 17th August 2027

Monday: Following an early start we travel to Dover where we board the ferry for the crossing to Calais. On arrival we re-join our coach and make our way to the city of Reims where we spend our first night at the Mercure Reims Parc Des Expositions Hotel.

Tuesday: This morning we leave Reims and continue our journey through France, passing Troyes, Dijon, Beaune, Chalon Sur Saone, Macon and onto the city of Lyon. This is where we board the MS Camargue. This evening there is an introduction to the crew and a welcome cocktail. Afterwards we can enjoy dinner and an evening of entertainment on board.

Wednesday: This morning there is an optional guided tour of the city and a tasting at Paul Bocuse's, Les Halles De Lyon. Later we sail along the river Saone and head toward Collonges-Au-Mont-D'or. Here we can enjoy an extraordinary

French Gastronomic experience at Paul Bocuse's Abbaye De Collonges. Paul Bocuse was a three star gourmet chef who was known for his innovative approach to cuisine and his love of fresh ingredients of the highest quality. At the end of our delicious evening we return on board the ship and start sailing.

Thursday: This morning we are in Tain L'Hermitage, here there is an optional tour of the Cite Du Chocolat. Here we can taste chocolate in all of its forms at the Valrhona Discovery Centre. The afternoon is spent cruising to Avignon, arriving in the evening. After dinner we have onboard entertainment.

Friday: Today there are two optional excursions whilst we are in Avignon. Firstly a guided tour of the Papal Palace. An imposing fortress and luxurious palace that symbolises the power of the Catholic Church in the middle ages. It is one of the largest and most important gothic

Ship: The MS Camargue is a modern and comfortable CroisiEurope river cruise ship, offering stylish accommodation across two decks. On board, guests can enjoy a panoramic restaurant, welcoming lounge bar and spacious sun deck with outdoor seating, providing the perfect place to relax and admire the passing scenery.

SHIP AMENITIES:
See page 4 for key.



CURRENCY:
€ (Euros)



buildings in Europe and the cities most famous attraction. The other optional excursion is to the Luberon and Senanque Abbey. Nestling in the heart of The Vaucluse mountains and the Luberon Nature Park. Senanque Abbey, a 12th century Cistercian Abbey is still home to a community of monks. We also have some free time in Avignon before returning on board and start sailing to Arles.

Saturday: This morning there is an optional excursion to the Camargue, the epitome of traditional provençal culture. This immense flatland is home to exceptional wildlife and plants which thrive in its marshes, ponds and seashore. We also visit a Manade, where bulls are raised and horses are trained, to learn about the various traditions in the area. The afternoon is spent cruising through the gorgeous French countryside, passing by Valence, which is dominated by it's Cathedral and Montelimar which is known for its famous nougat. Tonight is our Gala evening.

Senanque Abbey



Includes:

- Luxury Coach Travel
- 2 Nights Half Board (Overnight Hotel)
- 6 Nights Full Board (MS Camargue)
- All Rooms En-Suite
- Captains Welcome Reception
- Porterage (MS Camargue)
- Evening On Board Entertainment
- All Inclusive with Unlimited Drinks during meals and from bar (12:00-23:59) Premium Brands extra cost
- Gastronomic Dinner at Abbaye De Collonges
- 'Gala Evening' 4 Course Dinner
- Free WiFi in Lounge and Bar

SHIP AMENITIES:
See page 4 for key.



CURRENCY:
€ (Euros)

Rhône River Cruise continued

Sailing on: MS Camargue by CroisiEurope
Monday 9th - Tuesday 17th August 2027

Sunday: This morning we are in Viviers where there is an optional guided tour. The city feels like an open air museum where pages of history are written in stone. We visit the smallest Cathedral in France and The House of Nights with its superb renaissance - style facade. During the afternoon the optional excursion is to the Gorges De L'ardeche. This panoramic tour by coach will take us to the heart of the treasures found in the area. The 18 mile canyon was carved by turbulent waters that left behind steep cliffs, deep valleys, dense vegetation and stunning limestone formations. We see the Pont D'Arc, a natural arch almost 100 feet high, carved out by the Ardeche River. Those on the excursion re-join the boat at La Voulte and then we continue sailing towards Lyon.

Monday: After breakfast we disembark the MS Camargue and board our coach and commence our journey towards Reims, retracing our outward journey.

We arrive at the Mercure Parc Des Expositions Hotel for the last night of this memorable holiday.

Tuesday: This morning we leave Reims and travel to Calais where we board the ferry for the crossing to Dover. On arrival we re-join our coach and continue our journey towards home, arriving during the early evening.

Pont D'Arc



Payment Schedule:

- £130.00 per person deposit at time of booking.
- 45% of total cost due by **Friday 2nd April 2027**
- Remaining balance due by **Monday 21st June 2027**

Scale of Cancellation Charges:

- More than 60 days, **Deposit**
- 60 - 51 days, **40% of Total Holiday Cost**
- 50 - 30 days, **50% of Total Holiday Cost**
- 29 days or less, **100% of Total Holiday Cost**

SHIP AMENITIES:
See page 4 for key.



CURRENCY:
€ (Euros)

The Peak District



£672pp
(single*)



£559pp
(twin/double)

Staying at: Mercure Sheffield Kenwood Hall & Spa
Sunday 15th - Thursday 19th August 2027

Monday: Following a morning departure we travel Northwards through the Midlands and into South Yorkshire, making the usual refreshment stops en-route. We arrive at the Mercure Sheffield Kenwood Hall and Spa Hotel during the afternoon where we spend the next four nights.

Tuesday: This morning we travel to the West of the Peak District to visit Lyme Park. Lyme Park is a large estate within the Peak District National Park and consists of a Mansion House surrounded by formal gardens and a deer park. The Mansion dates from the 17th Century and was the home of the Legh Family.

Wednesday: Today we are visiting the Crich Tramway Village, situated in an old quarry. Crich has the largest and most comprehensive museum of trams and tramways. We also visit the popular town of Bakewell.

Thursday: This morning we travel to Chatsworth House, for many the highlight of the week. Here we see the house, gardens and farmyard. The House has long been known as a centre for creativity and features art and artefacts that span 4,000 years. Explore over 25 rooms in the Stately Home, including the painted hall, State Rooms and Sculpture Gallery.

Friday: This morning we leave our hotel and commence the homeward journey, making the usual refreshment stops. We arrive home during the afternoon.

Includes:

- Luxury Coach Travel
- 4 Nights Half Board
- All Rooms En-Suite
- Tea/Coffee on Arrival
- Portage
- Excursions as Stated



Hotel: The Mercure Sheffield Kenwood Hall & Spa is an elegant hotel set within 12 acres of beautiful parkland, just a short distance from Sheffield city centre. Offering comfortable accommodation, attractive gardens and relaxing leisure facilities, it provides a peaceful and welcoming base from which to explore Sheffield and the surrounding Peak District.

HOTEL AMENITIES:
See page 4 for key.



CURRENCY: £ (Pounds Sterling)

Scotland - Castles, Lochs & Highland Splendour



Staying at: Fishers Hotel, Pitlochry

Sunday 5th - Saturday 11th September 2027

Sunday: Following a morning departure we travel Northwards through the Midlands, the Northwest and on passing The Lake District, making the usual refreshment stops. Soon we are in the Scottish border region, we continue to Dumfries where we spend our first night at the Holiday Inn. The Hotel is situated within 100 acres of the Crichton Estate on the outskirts of Dumfries.

Monday: This morning we continue our journey further into Scotland, passing the outskirts of Glasgow. Our first stop is at the Falkirk Wheel to see this impressive structure, the only one of its kind in the world, built to replace eleven locks. Afterwards we continue to Perth where we have a stop for lunch, later we arrive in the historic small town of Pitlochry. Here we spend four nights at Fishers Hotel which is located in the Town Centre. Pitlochry is known as the Gateway to the Cairngorms National Park and is a great base for exploring this scenic region of Scotland.

Tuesday: Today we travel through Perthshire to Drummond Castle Gardens known as one of Scotland's finest gardens and established in 1490. The formal gardens were first laid out in the 1630's, the Italian Parterre was added in 1830. We return to Pitlochry to the Scottish Baronial Splendour of the Atholl Palace Hotel and its fascinating museum followed by a delightful cream tea.

Wednesday: A relaxed morning before departing for Loch Tummel and the Panoramic 'Queens View' originally named after Queen Isabel, wife of Robert The Bruce in the 14th Century not after Queen Victoria as she presumed in 1866. Later we continue to Blair Castle, home to the Dukes of Athol for 19 generations, where the family history is brought to life against a backdrop of fine 18th Century interiors and Scottish Baronial architecture.

Hotel: The Fisher's Hotel enjoys a fantastic central location in the picturesque Highland town of Pitlochry, surrounded by the beautiful scenery of Perthshire. Combining traditional Scottish charm with comfortable accommodation, welcoming dining and relaxing public areas, it provides an ideal base for exploring Pitlochry and the magnificent Scottish Highlands.



HOTEL AMENITIES:
See page 4 for key.



CURRENCY: £ (Pounds Sterling)



£1494pp
(single)



£1159pp
(twin/double)

Thursday: This morning we head North, revelling in the wonderful highland scenery before arriving at the heart of the Cairngorms National Park and a visit to the Rothiemerchus Estate. Here we meet our Ranger for a coach safari, savour the best views of the surrounding countryside and get the opportunity of meeting the resident deer and highland cattle. Time permitting we make a stop in Aviemore before returning to our Hotel.

Friday: Today we leave Pitlochry and commence the homeward journey, making the usual refreshment stops en-route. We spend our last night at The Gretna Hall Hotel, here we have complimentary entry into the famous Blacksmiths Gretna Green experience.

Saturday: Our last day of this memorable holiday, we continue Southwards passing The Lake District and on through the Northwest and The Midlands towards home, arriving during the early evening.

Falkirk Wheel



Includes:

- Luxury Coach Travel
- 6 Nights Half Board
- All Rooms En-Suite
- Tea/Coffee After Dinner
- Portage (All Hotels)
- Excursions as Stated



HOTEL AMENITIES:

See page 4 for key.

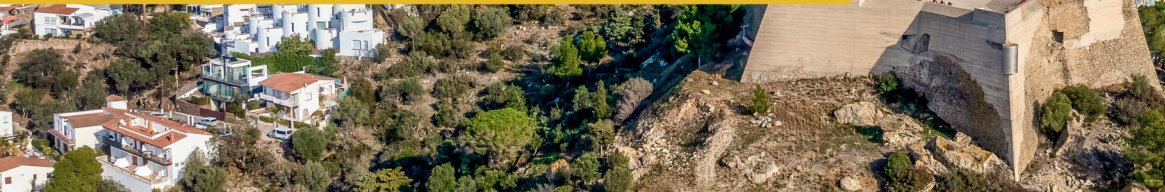


CURRENCY:

£ (Pounds Sterling)



Spain - Roses & the Treasure of the Costa Brava



Staying at: The Prestige Victoria Hotel & Spa Elit, Roses
 Sunday 19th - Tuesday 28th September 2027

Sunday: Following an early start we travel to Dover where we board the ferry for the short sea crossing to Calais. On arrival we rejoin our coach and travel through Northern France towards Reims and The Champagne region and on passing Troyes and onto Dijon. Here we spend our first night at the Hotel Kyriad, Dijon Est Mirande.

Monday: Today we continue southwards through France passing Macon, Lyon, Valence, on this part of the journey we are following close to the River Rhone. As we continue towards Orange and on passing Nimes, Montpellier, Beziers, Narbonne and Perpignan, soon we are in Spain and onto the lovely resort of Roses, where we spend seven nights at The Prestige Victoria Hotel Elite.

Tuesday: This morning we have a boat trip around the coastline to the pretty town of Cadaques, with its lovely harbour and whitewashed buildings.

On arrival we have a guided walk here, in the afternoon we re-join the boat and return to Roses.

Wednesday: Today we have a guided excursion to Beziers, France for a boat trip on the canal Du Midi, where we can relax and enjoy the views. Lunch is included during the cruise. Late afternoon we arrive back in Beziers and return to Roses.

Thursday: A free day to relax in Roses.

Friday: Today we have a guided excursion and cruise around the Medes Islands. In the afternoon we visit the medieval villages of Pals and Peratallada.

Saturday: Today we have a guided excursion to Barcelona and an included boat trip from Barcelona Harbour. We have time in the afternoon to explore the city before returning to Roses.



Hotel: The Prestige Victoria Hotel & Spa Elit enjoys a wonderful seafront location in Roses on Spain's beautiful Costa Brava, with views across the Bay of Roses. Offering comfortable accommodation, excellent leisure and spa facilities and easy access to the beach, it provides a relaxing base for enjoying the Mediterranean coastline and exploring this attractive corner of Catalonia.

HOTEL AMENITIES:
 See page 4 for key.



CURRENCY:
 € (Euros)

es



£1504pp
(single)



£1169pp
(twin/double)

Sunday: We have a day at leisure to relax and enjoy Roses.

Monday: This morning we leave our hotel and the resort of Roses, retracing the outward journey into France towards Dijon. Here we spend our last night at the Kyriad Hotel Dijon Est Mirande.

Tuesday: Today we travel toward Troyes and on passing Reims as we make our way towards Calais. Here we board the ferry for the return sea crossing to Dover. On arrival we re-join our coach and continue towards home, arriving during the evening.

Cadaques



Includes:

- Luxury Coach Travel
- 9 Nights Half Board
- All Rooms En-Suite
- Welcome Drink (Spain)
- Wine and Water with Dinner (Spain)
- Excursions as Stated
- Escorted Excursions (Days; 4,5,6)



HOTEL AMENITIES:
See page 4 for key.



CURRENCY:
€ (Euros)



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By Phone

Call:
01594 822110



Booking Office

4 Dockham Road,
Cinderford

Caernarfon Turkey & Tinsel



Staying at: Celtic Royal Hotel, Caernarfon

Monday 29th November - Friday 5th December 2027

£495pp
(twin/double)



£613pp
(single)

Monday: Following a morning departure we travel through the West Midlands and on towards North Wales, making the usual refreshment stops. Our lunch stop will be in the popular Riverside town of Llangollen, afterwards we continue our journey towards the Snowdonia National Park and on towards Caernarfon, here we spend four nights at The Celtic Royal Hotel.

Tuesday - Thursday: During our stay in Caernarfon we have included various excursions. They are a trip to The Isle of Anglesey to the village with the longest name which is abbreviated to Llanfair PG and then to the popular town of Beaumaris, a day to the popular resort of Llandudno and a scenic day through Snowdonia. Stopping in the towns of Porthmadog and Betws-Y-Coed and returning over the pass of Llanberis.

On one afternoon we return for Tea/Coffee and Mince Pies.

Friday: This morning we leave our hotel and commence the homeward journey, making the usual comfort breaks we arrive during the afternoon.

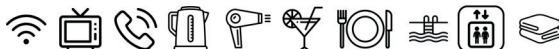
Includes:

- Luxury Coach Travel
- 4 Nights Half Board
- All Rooms En-Suite
- Mulled Wine Reception on Arrival
- Portage
- Tea/Coffee and Mince Pies (1 Afternoon)
- Entertainment (2 Nights)
- Traditional Christmas Dinner (1 Night)
- Excursions as Stated



Hotel: The Celtic Royal Hotel provides a warm and welcoming setting for our Turkey & Tinsel break in North Wales. Situated close to the centre of historic Caernarfon, the hotel offers comfortable accommodation, excellent leisure facilities and inviting dining areas, making it the perfect place to relax and enjoy some early festive cheer.

HOTEL AMENITIES:
See page 4 for key.



CURRENCY: £ (Pounds Sterling)

Why Holiday with Grindles?

Sit back, relax and let us take care of the journey.

Your holiday starts the moment you step aboard

From convenient local departure points to carefully planned itineraries, our friendly team aims to make every part of your holiday easy and enjoyable.



Local Departures

Convenient joining points across the Forest of Dean and surrounding area.



Door-to-Destination Travel

One comfortable journey from your local area to your holiday destination.



Carefully Planned Itineraries

Memorable excursions balanced with time to relax and explore.



Quality Accommodation

Hotels selected to complement each holiday and itinerary.



Friendly, Experienced Drivers

Professional driver who are there to help along the way.



A Local Team You Can Talk To

Book online, by phone or visit our Cinderford booking office.

More Than Just Holidays ...

Fancy a day away?

You don't have to wait for your next holiday to travel with Grindles. Throughout the year we offer a varied programme of day excursions to seaside resorts, attractions, gardens, cities, shows and much more.

SEASIDE

Classic days by the coast

ATTRACTIONS

Great days out for all ages

CITIES & SHOWS

Shopping, theatre and culture

GARDENS & SCENERY

Relaxing places to explore

Discover our latest day excursions

Scan the code or visit our website to see upcoming dates, prices and availability.

www.grindlescoaches.co.uk



Booking Terms and Conditions

Financial Protection

Grindles Coaches Ltd have taken out insurance to meet the Package Travel & Linked Travel



Regulations 2018. The policy is underwritten by Liberty Mutual Insurance Europe SE through its UK branch. Liberty Mutual Insurance Europe SE UK Branch is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (registered number 829959). Liberty Mutual Insurance Europe SE UK Branch address is 20 Fenchurch Street, London, EC3M 3AW.

Please refer to our website for further information www.grindlescoaches.co.uk/financial-protection-customer-information/ or should you require a paper copy please contact International Passenger Protection Ltd, IPP House, 22-26 Station Road, West Wickham, BR4 0PR.

Should a claim arise please notify Sedgwick Claims Management Services as soon as possible, quoting the name of the Policyholder and the reference TOFI UK/1 2025 and giving full details of what has happened by one of the following methods:

- Online claims reporting: <http://www.ippfinancialfailure.com/claims>
- Telephone: +44 (0)345 266 1872 4 IPP TOFI PS UK/1 2025
- Email: ippclaims@uk.sedgwick.com
- IPP Claims at Sedgwick 14-16 Park Place Cardiff CF10 3DQ

Booking and Payment

When a booking is made the 'lead name' on the booking guarantees that they are over 18 and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit as indicated. Once your booking is accepted, deposits paid and the arrangements you wish to book are available you will receive a confirmation from us within 14 days. The confirmation will include any special requests that you have made. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name'. Please check the confirmation carefully to check that all details are correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

You can book by paying a deposit for each person named on the booking but our commitment is always conditional upon the balance being paid as below;

Deposit on all holidays: £60.00 per person.

You will be informed of your balance due date. All remaining balances must

be paid by this date. If you book within our balance due period, you will need to pay the total holiday cost at time of booking. If the balance is not paid in time we reserve the right to cancel your holiday, retain the deposit and apply the cancellation charges detailed in the paragraph below. The date of cancellation will usually be the date that we receive your written confirmation or 14 days after the balance due date, whichever comes first.

PLEASE NOTE THAT DEPOSITS ARE NON-REFUNDABLE.

Single Occupancy

Single occupancy of rooms may be subject to a supplementary charge. This will be shown in the brochure. However, these charges may vary once we have exceeded the number of rooms within our initial allocation from the hotel. Where we state 'No Single Supplement' this is only applicable for the number of single rooms that we have secured with the hotel. Once this initial allocation has been exceeded we may be able to secure additional single or single occupancy rooms at an additional charge. Any additional charges will be detailed by a member of our staff and the time of booking and confirmed in writing on your confirmation and invoice.

Brochure Accuracy/Changes by us

Although Grindles Coaches Limited make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must, therefore, ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

Our itineraries are set many months in advance and sometimes changes take place that are beyond our control. Grindles Coaches Limited will always try to notify each client of any such change but we reserve the right to alter itineraries without prior notification.

Booking Amendments/Changes

In the event of any amendments to your booking we will do our best to accommodate you. Any alterations must be made in writing by the lead contact on the booking form. Please note that an administration charge of £20.00 will be made for each amendment/change.

Transferring Your Booking

If you wish, you can transfer your booking to somebody else but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20.00 plus any reasonable costs to make the transfer. You will remain responsible for the payment before the

balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

Cancellations

You or any member of your party, may cancel your holiday at any time provided that the cancellation is made by the person signing the booking form and is communicated to us in writing via the office. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will be taken from the date on which we receive your written confirmation of your cancellation. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc. have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail price. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder.

Scale of Cancellation Charges

PERIOD BEFORE CANCELLATION

CHARGE SHOWN AS A PERCENTAGE OF TOTAL TOUR PRICE DEPARTURE WITHIN WHICH A WRITTEN CANCELLATION IS RECEIVED BY GRINDLES COACHES LIMITED

- More than 42 days, **Deposit**
- 35 - 42 days, **40% of Total Holiday Cost**
- 28 - 34 days, **60% of Total Holiday Cost**
- 14 - 27 days, **80% of Total Holiday Cost**
- 1 - 13 days, **100% of Total Holiday Cost**

Special Needs/Disabilities

In general our holidays are not necessarily suitable for severely disabled persons and many hotels overseas do not provide adequate facilities for guests with mobility problems or who suffer from other disabilities. However, we are happy to advise and assist you in choosing a suitable holiday. It is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable and enjoyable.

If a passenger requires personal assistance (for example; assistance with

feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Our drivers/tour managers will be happy to provide general assistance to passengers but will not be expected to provide assistance that extends to bodily lifting and carrying of any customers on and off the coach or undertake any action that may put their health, safety or welfare at risk.

We will accept lightweight wheelchairs for travel, subject to them being able to fit in the luggage hold of the coach. (We must be informed at time of booking and it noted on the booking form.) This means we cannot carry battery powered wheelchairs or scooters that need to be taken apart for storage.

Passenger Behaviour

We want all our customers to have a happy and carefree holiday. However, you must remember that you are responsible for your behaviour and hygiene and the effect it may have on others. If you or any of your party is abusive or disruptive or behaves in a way which, in our reasonable opinion, or which could damage property, we have the right, after reasonable consideration, to terminate your contract with us. If this happens we will have no further obligations or liability to you. The coach driver/tour manager, or authorised official of other means of transport is entitled to refuse you boarding if in their opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey we will regard it as cancellation by you and we will apply our cancellation charges as listed below. If the refusal is on the inward journey we will have no further obligations or liability to you. Please note that all our coaches are non-smoking and we do not allow the drinking of alcohol or the eating of greasy or odorous foods or chewing gum.

Coaches

We will always do our utmost to provide a coach to the specification to our brochure or advert, but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan, however, in some cases for operational reasons may require a coach with a different configuration. We reserve the right to change a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with another single passenger. When your booking is confirmed we will offer you the best seats available at the time.

Specific seats will not be allocated on coaches operating a feeder service between departure point and coach meeting point if applicable.

Travel Documents/Passports/Departure Points

If your holiday involves travel outside of the UK and you are a British Citizen then you must bring your passport with

you. This passport will need to be a full 10-year British passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a British Passport or you have any doubts about your status as a resident British subject, you must check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or Visa requirements when you book. Grindles Coaches Limited cannot be held responsible for any passenger travelling without the correct documentation.

You are responsible for ensuring that you are at the correct departure point, at the correct time and with the correct documents.

If the holiday involves travel outside the UK you should obtain a European Health Insurance Card. This will ensure that you can obtain medical treatment if you become ill. You can obtain an EHIC card from the Department of Health online or by telephone.

Special Requests

All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangement for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance, or may be unable to fully enjoy all aspects of your holiday you must inform us in advance so that we can maximise the enjoyment of your holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information please contact 01594 822110. If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

Pets

We do not allow pets to be taken on our holidays. Registered Assistance Dogs will normally be accommodated subject to discretion.

Prices/Surcharges

The price of your holiday is subject to change due to increases in transportation costs, including fuel (including fuel tax) ferry operated fares & toll charges, fluctuations in exchange rates etc. Please note that all our prices are based on a minimum of 30 passengers travelling.

Child Reductions

These are issued on application unless otherwise stated as reductions depend on each tour and the reduction received from the hotel.

Please note: We feel that our extended tours are unsuitable for children under the age of 11 years old due to the distance required to travel. We

apologise for any inconvenience that this may cause.

Travel Insurance

We strongly recommend that all clients arrange travel insurance.

Complaints Procedure

In the unlikely event that you should have a complaint about your holiday, you should first make contact with our Tour Manager/Driver on-site. If they are unable to resolve the matter for you, you should put your complaint in writing within 14 days of the return of your holiday.

Refreshment Stops

On all our tours it is our policy to make frequent stops; a suitable stop will be made when available. Please note that due to health & safety regulations all passengers must disembark from the coach at these stops.

Luggage

We ask you to keep your luggage to a minimum i.e. one medium sized suitcase per person. Small overnight bags can be used on tours that feature overnight accommodation but please note that any luggage left on the coach is done so at your own risk and we cannot be held responsible for any loss or damage to property. Please note that portage is not always available between the coach and hotel and you may be responsible for your own luggage. Any item of lost luggage or property will be held for a period of 1 month following the date of the tour. There will be a minimum charge of £2.00 on collection from our office. Postage & packing will be charged extra and must be received before the item is posted.

Our drivers/tour managers will be happy to provide general assistance to passengers but will not be expected to provide assistance that extends to bodily lifting and carrying of any customers on and off the coach or undertake any action that may put their health, safety or welfare at risk.

General Data Protection Regulations

We comply with the GDPR 2018 Regulations. A copy of our privacy policy can be found at www.grindlescoaches.co.uk or you can request a copy from Grindles Coaches Limited, 4 Dockham Road, Cinderford, Gloucestershire, GL14 2AQ.



GRINDLES

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